



**Interreg - IPA CBC**  
Italy - Albania - Montenegro



EUROPEAN UNION



# TARGETED CALL WORKSHOP

Programme logic & Quality requirements

Bari, Campobasso, Podgorica, Tirana - January 2019

*Joint Secretariat*



REGIONE PUGLIA

# Objective of the workshop



- ✓ **Increase understanding/knowledge of**
  - **programme logic and quality requirements**
  - **targeted call**
  - Practical case study on project logic
  - Questions and answers



# Agenda of the workshop

- ✓ **Welcome and introduction**
  - **Mr. Domenico Laforgia, Managing Authority**
- ✓ **Session 1 / 1h 30 min.**
  - **Presentation on quality requirements**
  - **Case study**
- ✓ **Session 2 / 1h 30 min.**
  - Presentation on Targeted call
  - Questions and answers



# Programme area



- Total area **66.365 km<sup>2</sup>**
  - Total population **7,8 million**
  - Total budget **92.707.558 EUR**
  - 1 UE Country: **ITALY (Puglia and Molise)**
  - 2 IPA Countries: **ALBANIA (whole territory)**  
**MONTENEGRO (whole territory)**
  -
- Managing Authority **Puglia Region**  
**Dept. Economic Development**

*\* In the work «Sutura», by the young artist Giulio Ribezzo, woolen threads unite the two edges of the Adriatic - symbol of cooperation networks that weave culture, heritage and identity into a common vision.*

# Priority Axes & Specific objectives

PA 1 - Strengthening the cross border competitiveness of SMEs

SO 1.1 - Enhance the framework conditions for the development of SMEs cross border market

PA 2 - Smart management of natural and cultural heritage for the exploitation of cross border sustainable tourism and territorial attractiveness

SO 2.1 - Boost attractiveness of natural and cultural assets to improve a smart and sustainable economic development

SO 2.2 Increase the cooperation of the key actors of the area for the delivery of innovative cultural and creative products

PA 3- Environmental protection, risk management and low carbon strategies

SO 3.1 – Increase cross border cooperation strategies on water landscapes

SO 3.2 – Promote innovative practices and tools to reduce carbon emission and to improve energy efficiency

PA 4 - Increasing cross border accessibility, promoting sustainable transport services and facilities and improving public infrastructures

SO 4.1 – Increase coordination among relevant stakeholders to promote sustainable cross border connections in the cooperation area

# Cross cutting themes

*“promoting local and regional governance and enhancing the planning and administrative capacity of local and regional authorities”*

*“strengthening research, technological development, innovation and information and communication technologies through, inter alia, promoting the sharing of human resources and facilities for research and technology development”*

# What elements shall be considered in project quality



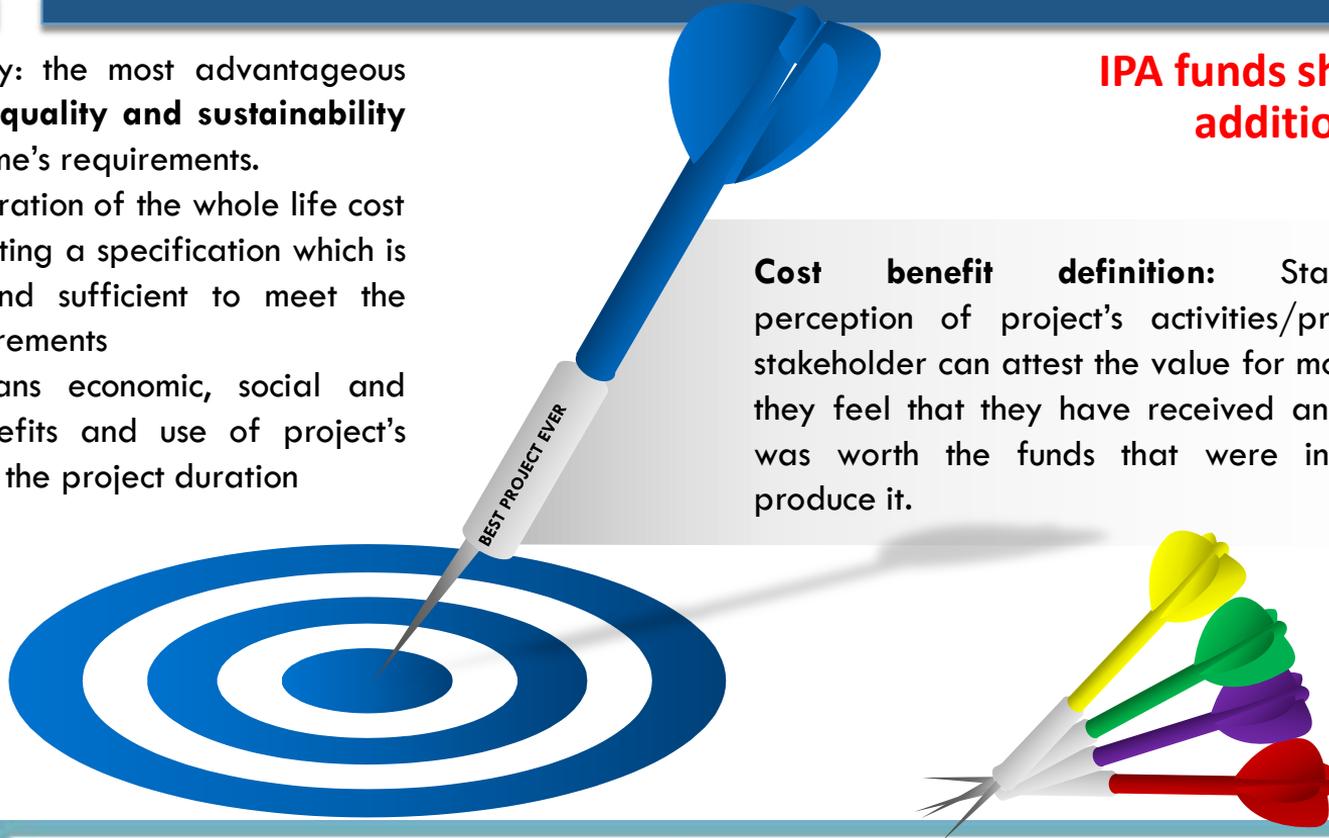
# Ultimate project quality feature: value for money

Best value for money: the most advantageous combination of **cost, quality and sustainability** to meet our programme's requirements.

- **cost** means consideration of the whole life cost
- **quality** means meeting a specification which is fit for purpose and sufficient to meet the programme's requirements
- **sustainability** means economic, social and environmental benefits and use of project's outputs far beyond the project duration

**IPA funds should be additional**

**Cost benefit definition:** Stakeholders' perception of project's activities/products. A stakeholder can attest the value for money when they feel that they have received an item that was worth the funds that were invested to produce it.



# Topics that form Interreg quality projects

Communicates clearly outside the project itself to increase the use of its achievements.

Delivers sustainable outputs that are used by target groups and other stakeholders.

Has long-lasting achievable joint results.

The starting point for a quality Interreg project is a clear need for it.



Project should not be an isolated island, but one part of the “bigger picture” in a programme area.

The core is cooperation across borders, because the results achieved in cooperation with others have a bigger impact.

Partners needed to achieve project results are on board.

Goes beyond existing solutions and the state of play in the sector and/or in the region.

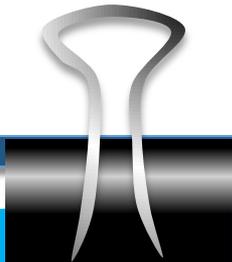
# Need



## WHERE CAN YOU SEE THE NEED?

- There is a clear need/real demand for a project
- The need is on the regional and/or programme area level
- The need is common/joint on both sides of the border

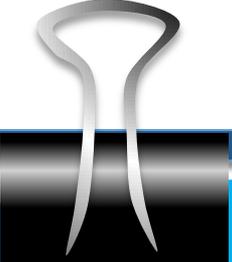
# Cooperation



## WHO IS COOPERATING ?

- The project has a common denominator to become a basis for cooperation
- It's a win-win solution through cooperation
- Project results are not achievable without partners across the border, or they are achievable but are not of a sufficient quality without the partners across the border
- Cooperation is a pre-condition and needs to bring added-value to the project
- Cooperation starts at the development stage and continues after the funding from the programme finishes
- There has to be a benefit/positive effects out of cooperation

# Partnership



## IS EVERYONE CAPABLE AND RIGHT?

- Partners need to be able to deliver outputs and achieve agreed results
- Partners need to have the right competence and ability to influence the decision makers (if needed, and in case decision makers are not actual project partners)
- Preferably, partners need to be from different levels (i.e., different levels of governance, civil society, thematic institutions) to provide different points of view
- Partners should be proportionally active to the planned project results and to the contribution to project indicators.

# Innovative approach

## WHAT WE HAVE NOT SEEN YET?

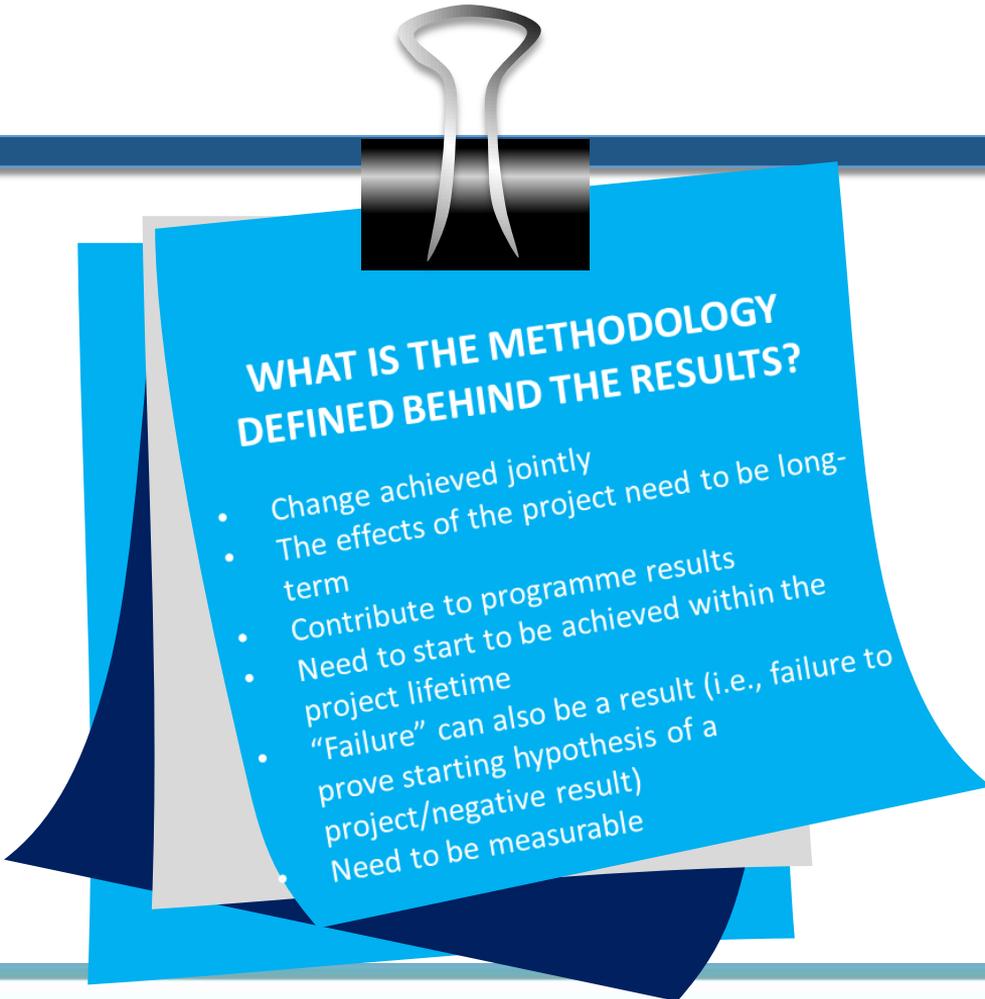
- The project is built on previous results and it avoids overlaps and replications (evolution of ideas)
- The project goes beyond existing solutions and the state of play in the sector and/or the region
- New or improved aspect of the project could be the uptake of existing technology (e.g., the application of research)
- The activities and the outputs are additional to what is being done now in the partner organisations (no business as usual)
- There are clear benefits compared to existing approaches.

# Relevance

## WHAT CAN THE PROJECT ACHIEVE IN THE PROGRAMME AREA?

- The project and its results contribute significantly to the programme strategy and its objectives
- The local solutions are embedded in the long-term strategies
- The project is able to sustain itself
- The project addresses the problems in the programme area as defined in the CP

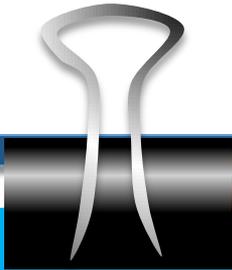
# Results



## WHAT IS THE METHODOLOGY DEFINED BEHIND THE RESULTS?

- Change achieved jointly
- The effects of the project need to be long-term
- Contribute to programme results
- Need to start to be achieved within the project lifetime
- “Failure” can also be a result (i.e., failure to prove starting hypothesis of a project/negative result)
- Need to be measurable

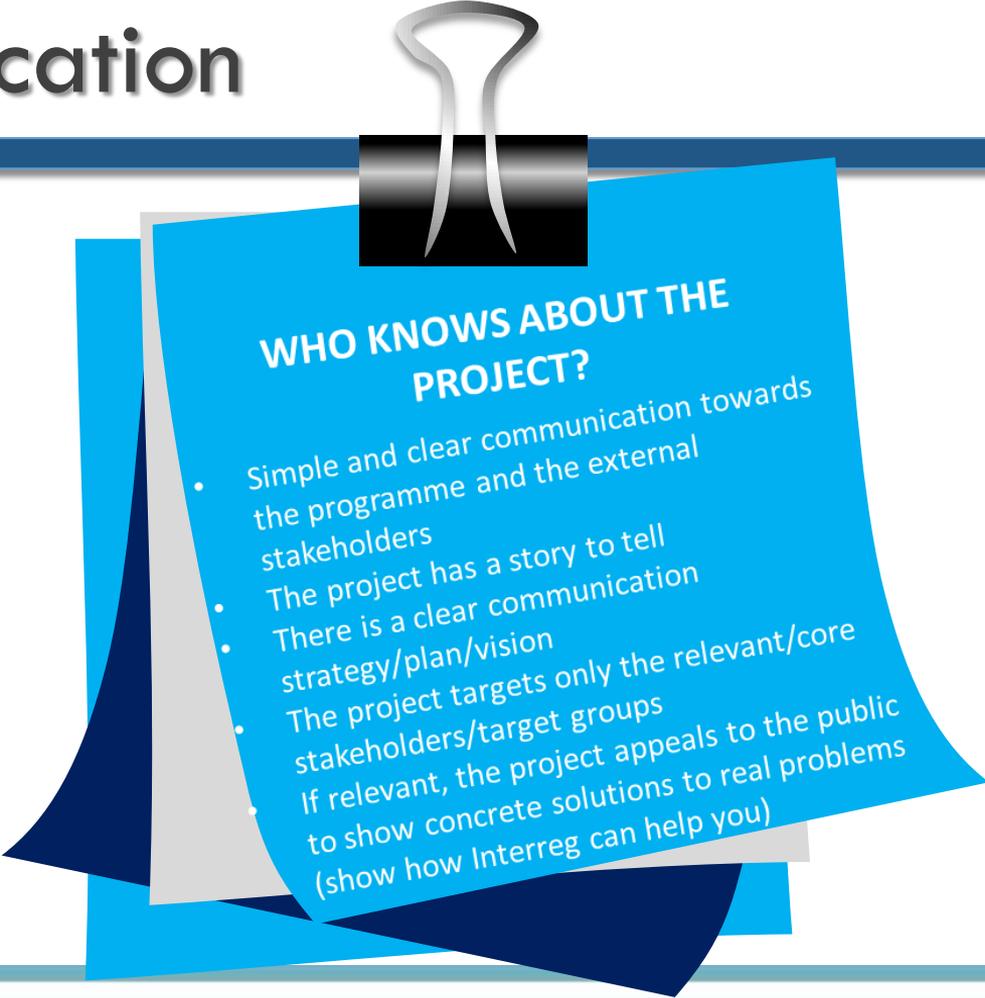
# Outputs



## IN WHAT WAY OUTPUTS ARE CONNECTED TO RESULTS?

- Outputs are used by target groups which enable achievement of results
- Outputs are “kept alive” after the project end
- Project is sustainable; i.e., outputs are used after the project ends

# Communication

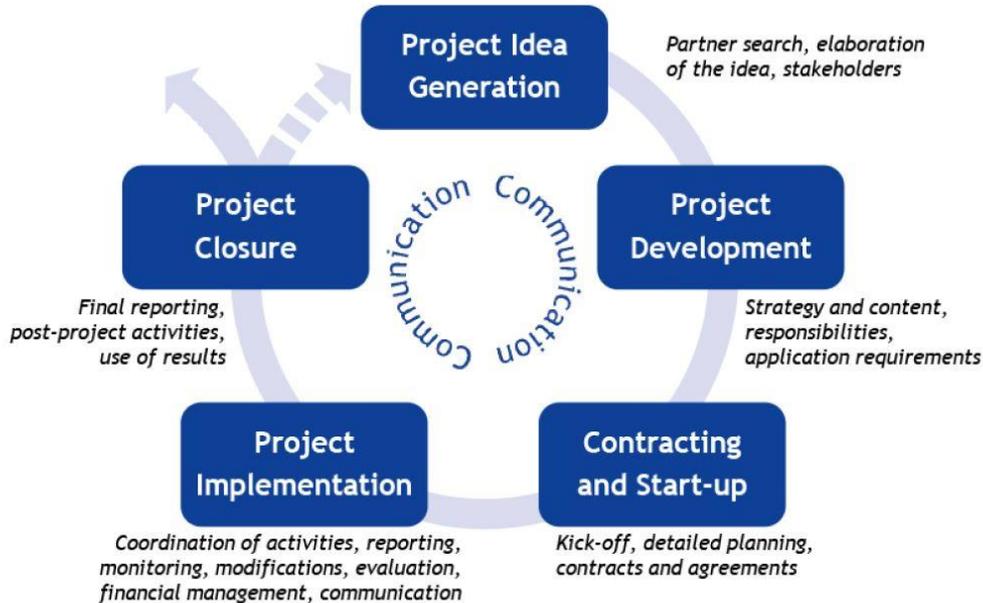


## WHO KNOWS ABOUT THE PROJECT?

- Simple and clear communication towards the programme and the external stakeholders
- The project has a story to tell
- There is a clear communication strategy/plan/vision
- The project targets only the relevant/core stakeholders/target groups
- If relevant, the project appeals to the public to show concrete solutions to real problems (show how Interreg can help you)

# Interreg project intervention logic

Figure: Project life cycle



**Main change in Programming period**

**07-13 > results**

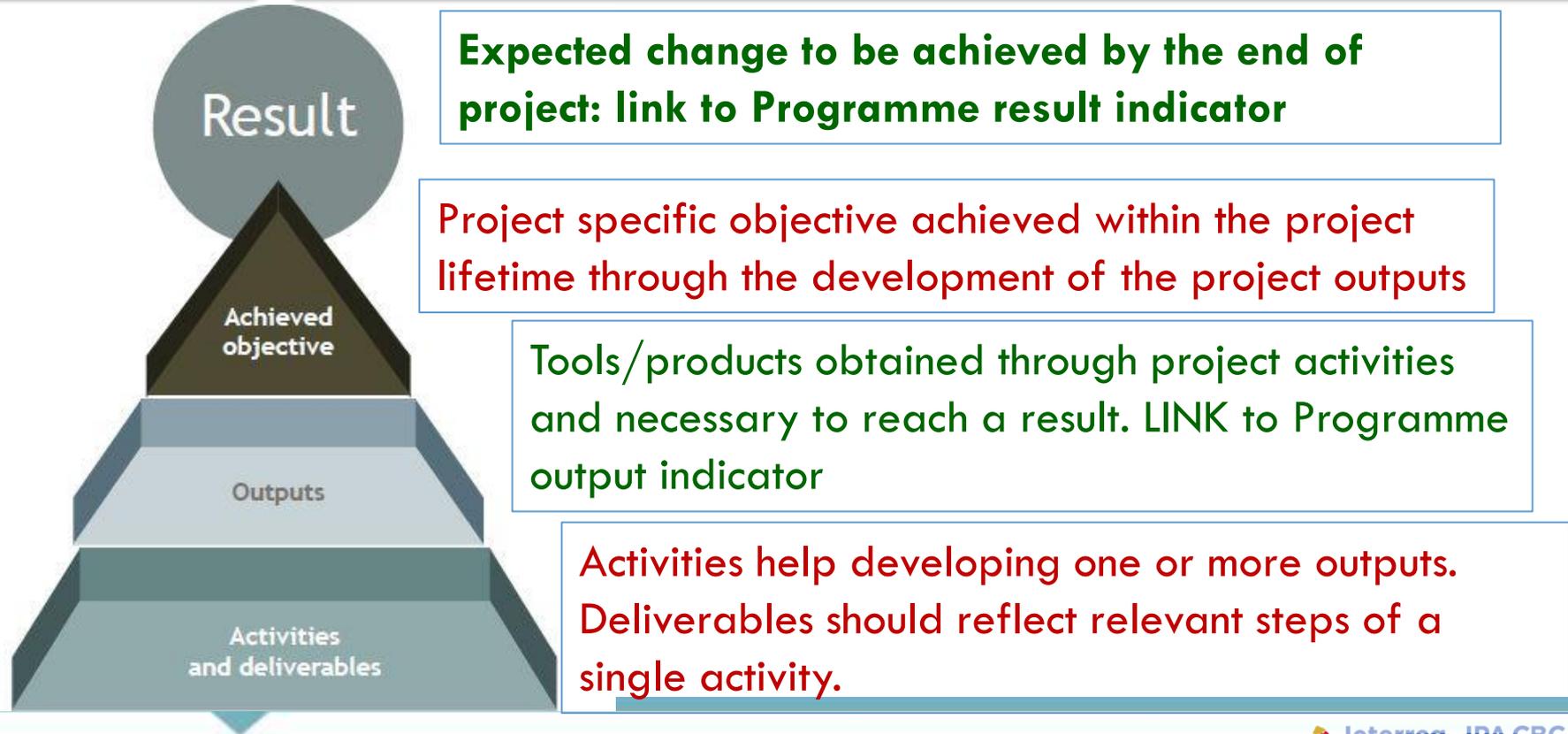
**14-20 > outputs**

# Project intervention logic / **SMART approach**

What is an **OBJECTIVE** and how should it be defined?

<b>S</b>	SPECIFIC	Answers a specific need
<b>M</b>	MEASURABLE	Can it be measured?
<b>A</b>	ACHIEVABLE	Based on available resources and existing constraints
<b>R</b>	RELEVANT	Is it compliant with the overall project objective?
<b>T</b>	TIME-RELATED	With a defined deadline

# Project intervention logic / **MEANING**



# Project intervention logic / **EXERCISE**

## **OUTPUTS or RESULTS?**

- 1** SMEs supported
- 2** Reduction of travel time
- 3** Pollution prevention schemes implemented on farms
- 4** Action plan or the protection of natural heritage in the CBC area
- 5** Increased cross-border interaction among senior citizens

# Programme intervention logic

Priority axis	Specific objective(s)	Results indicators	Output indicators
PA1: Strengthening the cross-border cooperation and competitiveness of SMEs	Specific objective 1.1: Enhance the framework conditions for the development of SME's cross-border market.	Common interventions aimed to improve the cross-border framework conditions in which the facilitators of competitiveness operate	Number of enterprises receiving non-financial support (common indicator – reference to the Annex of Regulation (EU) No 1299/2013);
			Number of business and research institutions involved/offering non-financial support.
PA2: Smart management of natural and cultural heritage for the exploitation of cross border sustainable tourism and territorial attractiveness	Specific objective 2.1: Boost attractiveness of natural and cultural assets to improve a smart and sustainable economic development.	Common Action Plans for the smart management of tourist destinations to be adopted by the public authorities of the Programme area.	Number of new products, services and pilot or demonstration projects realized
			Number of valorized sites.
	Specific objective 2.2: Increase the cooperation of the relevant key actors of the area for the delivery of innovative cultural and creative products.	a) cross border networks in the cultural and creative fields; b) cross-border agreements in the cultural and creative fields.	Number of enterprises receiving non-financial support (common indicator – reference to the Annex of Regulation (EU) No 1299/2013)
PA3: Environment protection, risk management and low carbon strategy	Specific objective 3.1: Increase cross-border cooperation strategies on water landscapes	Common Plans enhancing and safeguarding water landscapes (including marine ones).	Number of new products and services, pilot and demonstration projects realized;
			Number of users involved (in pilot or demonstration projects).
	Specific objective 3.2: Promoting innovative practices and tools to reduce carbon emission, to improve energy efficiency in public sector	Common plans for energy efficiency and sustainable energy production.	Number of new products, services, pilot and demonstration project realized;
			Number of final users involved (in pilot or demonstration projects).
PA4: Increasing cross border accessibility, promoting sustainable transport service and facilities and improving public infrastructures	Specific objective 4.1 Increase coordination among relevant stakeholders to promote sustainable cross border connections in the cooperation area.	Agreements for cross-border sustainable connection of passengers and freight transport systems and multimodal mobility solutions.	Number of new products, services, pilot and demonstration project realized;
			Number of passengers and freight benefitting of the new multimodal connections.

# Project intervention logic

## from project activities to programme specific objective

EXAMPLE

### FROM ACTIVITIES TO OUTPUTS

*Example of project activities*



- A.1.) SMEs networking cross-border activities
- A.2.) Workshop activities for health/social workers in cross-border area
- A.3.) Health and social services implementation in cross-border rural areas

*Example of project deliverables*



- D.1.1. Networking platform developed (1)
- D 1.2. Meeting of platform members (3)
- D 2.1. Workshop programme manual developed (1)
- D 2.2. Workshops for health/social workers organised (5)
- D.3.1. Health mobile teams formed (2)
- D 3.2. Mobile teams carrying out services in cross-border rural areas (24)

*Example of project outputs*



- 1.) 1 SMEs cross-border and inter-health network established
- 2.) 30 health/social workers trained in cross-border area
- 3.) 500 persons from rural areas covered by health/social service

# Project intervention logic

## from project activities to programme specific objective

EXAMPLE

### FROM OUTPUTS TO INDICATORS

*Example of project outputs*



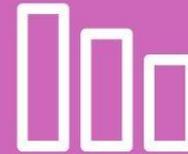
- 1.) 1 SMEs cross-border and inter-health network established
- 2.) 30 health/social workers trained in cross-boreder area
- 3.) 500 persons from rural areas covered by health/social service

*Example of project objectives*



1. To improve the quality of care for citizens in rural areas by increasing SMEs capacity in developing mobile health care system and social services
2. To improve availability of health and social services through joint SMEs networking and training programmes.

*Example of programme indicators*



- 1.) Number of enterprises receiving non-financial support (common indicator – reference to the Annex of Regulation (EU) No 1299/2013);
- 2.) Number of business and research institutions involved/offering nonfinancial support.

# Project intervention logic

## from project activities to programme specific objective

EXAMPLE

### FROM OUTPUTS TO RESULTS

*Example of programme indicators*



- 1.) Number of enterprises receiving non-financial support (common indicator – reference to the Annex of Regulation (EU) No 1299/2013);
- 2.) Number of business and research institutions involved/offering nonfinancial support.

*Example of project objective/result*



**Main objective:** To enhance SMEs networking to improve accessibility and quality of health and social care services provided to citizens living in rural areas in cross-border area.

**Main result:** Improved health and social services relevant to the needs of citizens living in cross-border rural areas.

*Example of programme result indicator*



Common interventions aimed to improve the cross border framework conditions in which the facilitators of competitiveness operate

# Project intervention logic

from project activities to programme specific objective

EXAMPLE

## FROM OBJECTIVES TO S.O.

*Example of project objective*



To enhance SMEs networking to improve accessibility and quality of health and social care services provided to citizens living in rural areas in cross-border area.



*Example of programme specific objective*



Enhance the framework conditions for the development of SME's cross-border market.

# Project intervention logic / **WORKPLAN**

## □ **Work packages**

- Activities
- Deliverables
- Partners' involvement

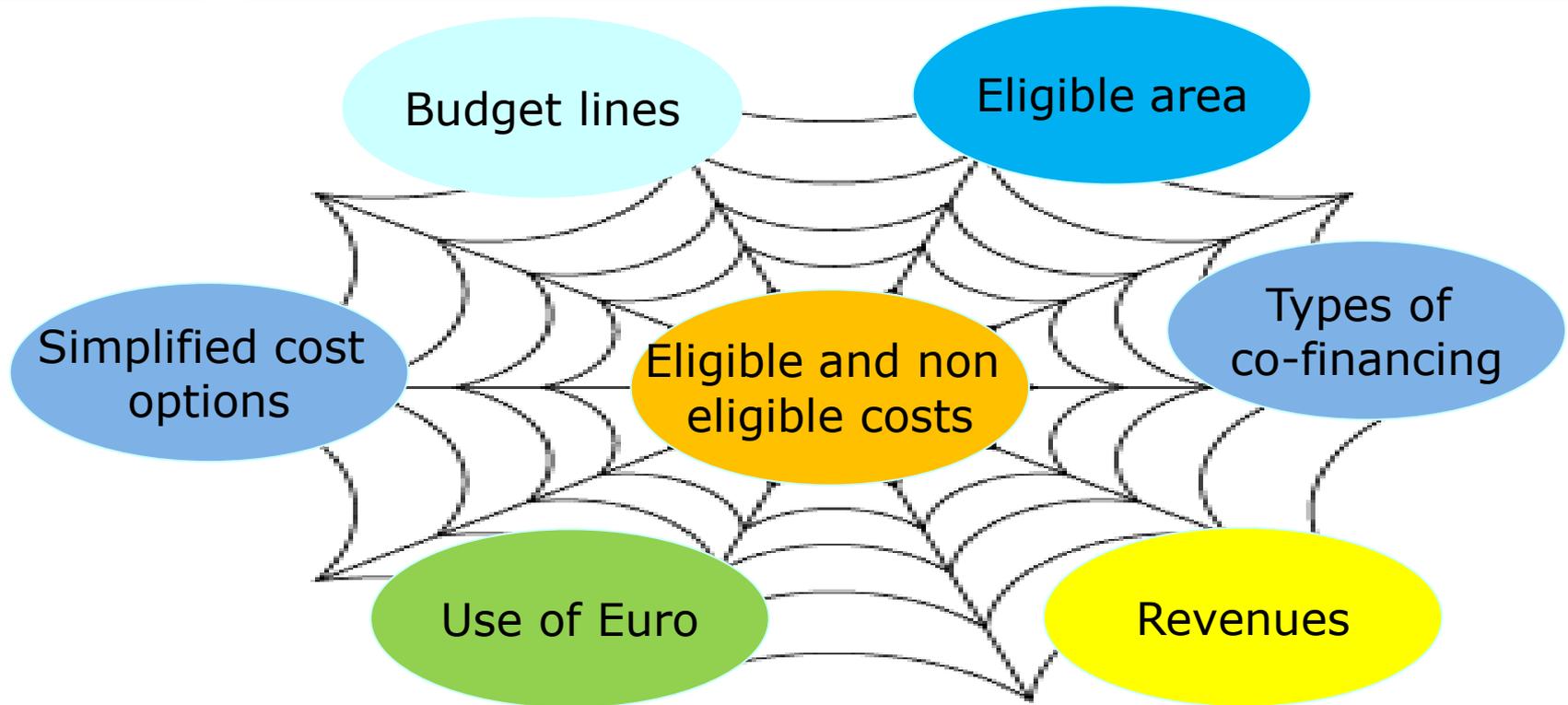
## □ **Time plan**

- Timeframe for each activity
- Delivery date for outputs and deliverables

## TIME WORK PLAN- Example

Targets	Time/Months								
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Literature Survey	■	■	■						
Development of Protocol	■								
Clinical trial phase with ethical approval		■	■	■	■	■	■		
Data Analysis						■	■		
Writing of data								■	
Submission of data									■

# Project intervention logic / **BUDGET**



# Project intervention logic / **BUDGET ALERT**



# Project intervention logic / REMINDINGS

- 1 Horizontal Principles
- 2 State Aid Discipline (GBER, De minimis rules)
- 3 Activities and costs outside the eligible area
- 4 Cooperation Criteria
- 5 Assessment criteria....



- Project summary
- Project partners description
- Annexes required

**i.e... all AF sections**

- In kind contribution
- Shared costs
- Liability
- Public procurement rules
- De-committment and n+3 rules

# Reasons of Low (er) quality of projects

- ❖ on project's side
- ❖ on programme's side
- ❖ external factors



1. PPs lack understanding of the purpose of Interreg, and/or not familiar with the programme and its aim.
2. Difficult to understand what the programme is looking for (ie. No consultation with programme bodies, no events participated, too late development of project idea).
3. PPs ignore content guidance provided by programme, especially partners with past experience and therefore not aware of new/changed conditions in programme.
4. Not enough resources (staff, time, budget) and knowledge to prepare and implement the projects, especially newcomers, small organizations and applicants engaged in several projects.
5. Late start of project development and application preparation
6. Lack of agreement about PPs roles and contribution

7. No joint interests/needs.. the project is built around local investment (a so called 'shopping list project')
8. Not sufficient realistic benefits compared to the needs of target groups.
9. No/not enough involvement of stakeholders/target groups... doubts on why the project is needed.
10. Weak work plan, budget, explanation of results and outputs
11. Some projects only re-invent the wheel without adding value to the new project. No background research on what has been done before and what is feasible to do
12. Big PPs implies less obvious joint need - activities added to include everybody's interests.
13. Weak partnership (unbalanced, false or ad-hoc partners).

14. Technical challenges with the application form (space, logic, IT system).
15. Lack of commitment by partners involved - lack of support from the management level.
16. Changes in the partnership and within project partner organisations
17. Weak cash flow management and rules/administrative challenges
18. During project development, projects or some partners hide weaknesses and risks (eg. lack of human resources, process of obtaining permits, etc.
19. Some organisations wait for the programme to lower expectations towards projects at later calls for proposals, when facing de-commitment
20. No time spent on quality of project content by some organisations which are simply hunting money

1. Staff fluctuations and discontinuation in Programme Secretariats.
2. Engagement of the MA/JS staff in closure of the 2007-2013, designation in 2014-2020, anti-fraud measures and other legal administrative requirements at the expense of working with potential applicants (especially in programmes with high numbers of applications)
3. Monitoring Committees are not strict enough with projects of a lower quality because of political reasons and lobbying.
4. Disagreements within the Monitoring Committees about the achievements sought on programme and project levels.
5. Some application forms are too complicated and the IT system not tested enough.
6. Long period from approval of the project to signature of Subsidy Contract causes the loss of project dynamics

1. Change of law or rules and of political structures at national/regional level.
2. Force Majeure and economic crisis.
3. State Aid issues can limit the full potential of a cooperation project.
4. Limited Technical Assistance funds for engagement of the highly-skilled staff needed for a more demanding approach in 2014-2020.

# Awareness on quality check

## **ALERT on:**

- ❑ Deliverables and outputs (value for money)
- ❑ Active involvement of stakeholders, especially target groups
- ❑ Knowledge available
- ❑ Indicators being met/fulfilled
- ❑ Delivery of results on time
- ❑ Having sustainability in mind since the beginning
- ❑ Being open about risks and challenges
- ❑ Keeping the eyes on the ball (i.e. the objectives)

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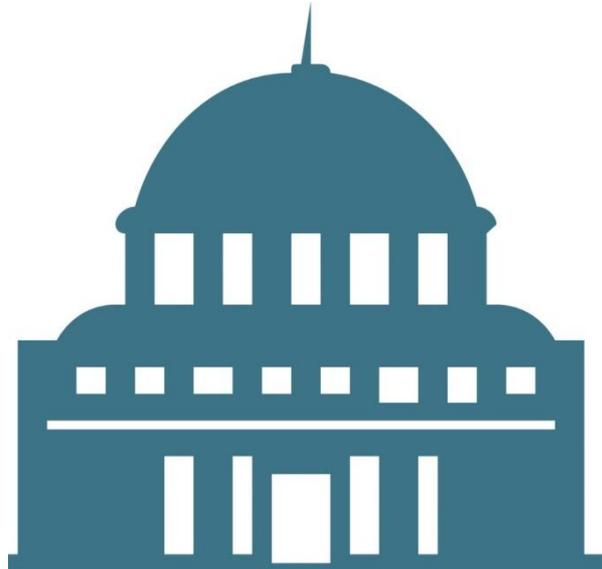
## WP9 PANORAMED – Mainstreaming Benchmarking for IPA programme Italy- Montenegro- Albania

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**Find inspiration for Capitalisation actions  
in existing projects about**

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- Creation of a new tourism offer (family tourism / adventure tourism / youngsters tourism)
- Multimodal transport



### Potential capitalisation actions

- Training sessions dedicated to local stakeholders and/or elective representatives based on the project's results
- Transfer guideline, action plans for public authorities and tourism stakeholders in order to disseminate the transnational learning in the local and regional policies
- Policy paper with recommendations for the EU level
- Protocols, regional strategies to commit members of a sectorial community and policy decision makers
- Model/tools developed, which could be replicated in other EU Tourism destinations for example



# Source of inspiration for the topics

For more info check “Presentation Mainstreaming Panoramed”

- **Blue and green economy, Social innovation/Inclusion**  
<http://ec.europa.eu/social/main.jsp?langId=en&catId=1>  
[https://ec.europa.eu/maritimeaffairs/policy/blue\\_growth\\_en](https://ec.europa.eu/maritimeaffairs/policy/blue_growth_en)
- **Family tourism** - Panoramed: [http://www.enpicbmed.eu/sites/default/files/live\\_your\\_tour\\_final\\_0.pdf](http://www.enpicbmed.eu/sites/default/files/live_your_tour_final_0.pdf)
- **Sport/adventure tourism, Youngsters tourism.**  
Panoramed: <https://emblematic.interreg-med.eu/> [https://ec.europa.eu/growth/sectors/tourism/offer\\_en](https://ec.europa.eu/growth/sectors/tourism/offer_en)
- **Arts other than visual arts (music, literature, etc.)**  
[https://ec.europa.eu/culture/policy/cultural-creative-industries\\_en](https://ec.europa.eu/culture/policy/cultural-creative-industries_en)
- **Common energy planning, Adoption of European standards in RES and RUE sector for public administrations** - <https://ec.europa.eu/energy/en/topics/energy-efficiency>; <http://www.alter-energy.eu/>
- **Multimodal connections** - Panoramed: <http://www.adbmultiplatform.eu/adb/>
- **Custom procedures, Connections between CB transport / the EU trans-European corridors, Improvement of maritime connections, Optimization of out of standard loads**  
Panoramed: Project FREIGHT4ALL [https://ec.europa.eu/transport/home\\_en](https://ec.europa.eu/transport/home_en)

# Case study



Case study

## Practical exercise (15 minutes)

- ✓ Read the assignment
- ✓ Develop the intervention logic and discuss it with the person(s) sitting close to you (i.e. Group of 2 or 3 persons)
- ✓ After 15 minutes we are going to ask 2-3 persons among you to present the intervention logic

# Contacts & Info

All documents are available at:



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**Interreg - IPA CBC**  
Italy - Albania - Montenegro



# Thank you for your attention

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Managing Authority REGIONE PUGLIA